

CABINET MEMBERS REPORT TO COUNCIL

September 2022

COUNCILLOR WENDY FREDERICKS - CABINET MEMBER FOR HOUSING AND BENEFITS

July to September 2022

1 Progress on Portfolio Matters.

Integrated Housing Adaptations Team

The team has received 241 new contacts year to date resulting in 95 recommendations for adaptations. There are still issues with contractor capacity and lengthy lead times, however this is being improved with the Flagship partnership. There is a lot of demand in the system, assessments are being completed relatively quickly but an increased numbers of referrals coming into the service is increasing wait times for assessments. Increased demand has also led to increased wait times for schedules, this situation is being closely monitored and it is anticipated the Flagship partnership will continue to reduce the wait times for schedules. A further 18 cases were approved for July with a value of approximately £142,000, 17 cases were approved for August with a value of £113,108.27. This takes the total approved cases for the financial year to 82 with a total commitment of approximately £642,391.71

In addition 9 grants were completed in July and 16 grants in August taking the total for the financial year to 50 with a total spend of approximately £521,163

End to end time scales continue to be a primary focus for the team and we remain committed to reducing these. Changes to the DFG process are demonstrating a positive impact on targets with timescales for each stage showing a marked improvement.

2021-22 Average days between

Initial contact date & triage	Triage & assessment date	Assessment & D(OT)2 date	D(OT)2 date & schedule	Schedule date & Approval	Approval date & start on site	Start on site date to completion	Case start to case finish
24	94.3	22.8	137.7	68.6	116.1	34.3	497.7

2022-23 YTD Average days between

Initial contact date & triage	Triage & assessment date	Assessment & D(OT)2 date	D(OT)2 date & schedule	Schedule date & Approval	Approval date & start on site	Start on site date to completion	Case start to case finish
13.3	53.4	18.8	129.8	37.3	77.7	16.3	346.7

2 Forthcoming Activities and Developments.

The Home repairs pilot has got underway with cases being referred into the scheme from IHAT, Social Prescribing, Energy Officer and Environmental Protection. To date we have received 11 referrals and have taken forward 6 of these to contractor site inspections. We have received quotations back for 2 cases and have approved these works. At the time of writing one case has approved work currently underway and the other is scheduled to begin week commencing 05/09/22 with a combined estimated spend of approximately £10,000.

We have welcomed a new Housing Adaptations Officer to the team, this brings the total assessing officers to 4. It is anticipated that the additional resource will help to reduce the wait times for assessments and improve efficiency within the service.

3 Meetings attended